



## External Communication



**TO: ALS Tribology Customers & Vendors**  
**DATE: March 9, 2011**  
**SUBJECT: ALS Tribology Cleveland Laboratory Relocation**

ALS Tribology is pleased to announce that **WE ARE MOVING** our current Cleveland Technical Center and laboratory operation to a new location!

Our new facility will allow us to expand our commercial lubricants, metalworking fluids, coolants, and fuels testing services. Workflow efficiency will be enhanced and we will have room for continued and future growth. Not only will the new location enhance and support the future of the Cleveland laboratory operation, but it will also serve as a center of excellence for our Technical Resource Department, Information Technology Department, and present and future centralized support services staff. There will not be any changes to our contracts with clients and vendors or to our regional or location-based staff.

The new laboratory will be operational on **Monday, March 28, 2011**. Samples addressed to our current location will be forwarded to the new facility; however, this may result in increased sample transit and turnaround time. For the fastest service, please send samples to the following address beginning March 25:

ALS Tribology  
6180 Halle Dr. Suite D  
Valley View, OH 44125  
Phone: 800-726-5400

We are excited about our new home in the greater Cleveland area and the opportunities this move will present to allow us to better serve our customers. Please do not hesitate to contact the laboratory or contact me directly with any questions or concerns you may have.

Sincerely,

Fran Christopher  
Director, Sales & Marketing  
[fran.christopher@alstribology.com](mailto:fran.christopher@alstribology.com)



Solutions for  
**Performance**